

# Denney Thongphet

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[linkedin](#)

## EDUCATION

B.S. Computer Science And Cybersecurity

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Morningside University, 2022-2024

University of Nebraska Lincoln, 2024-2026

## CERTIFICATIONS

ICS2 Certified In Cybersecurity (Expected 6/1/2025)

## EXPERIENCE

**Company:** Mutual of Omaha

Summer 2025

**Title:** Cybersecurity Intern

**Company:** University of Nebraska Lincoln

03/29 - Present

**Title:** Information Technology Client Services Intern

- Provide front-line technical support for students, faculty and staff via email and in person, troubleshooting software and hardware issues.
- Manage user accounts and endpoint security, assisting with login issues, systems monitoring, and escalating incidents to appropriate teams.
- Support and assists with projects related to SCCM and Jamf Pro administration for Windows and Mac devices.

**Company:** University of Nebraska Lincoln

08/22/2024 - 12/15/2024

**Title:** CasTech IT Student Worker

- Provide IT support for faculty, staff, and students, troubleshooting hardware, software, and network issues.
- Configure and deploy operating systems and software applications in classrooms and labs.
- Perform diagnostics and maintenance on desktops, laptops, and printers to ensure device uptime.

**Company:** Premier Bankcard

05/20/2024 - 08/18/2024

**Title:** Desktop Support Technician

- Troubleshoot and resolve technical issues on various devices, minimizing downtime for employees.
- Managed user accounts and system access using Active Directory, ensuring secure system operations.
- Developed internal documentation to streamline IT support procedures and improve team efficiency.

**Company:** Morningside University

01/15/2022 - 04/12/2024

**Title:** Student Tech Assistant

- Resolved hardware and software issues, increasing user satisfaction and system efficiency.
- Supported university events by managing AV and IT systems, ensuring smooth event execution.
- Configured devices for deployment, improving overall system readiness for staff and students.

## Leadership & Activities

- Esports (Morningside University): Junior Varsity Team Leader, awarded Freshman of the Year for leadership and performance.
- Student Ambassador (Morningside University): Represented the university during campus tours and events.

